



## **PRESS BRIEF**

### **CENTRAL PUBLIC WORKS DEPARTMENT**

**Release of the CPWD Works Manual 2019 by Shri Durga Shanker Mishra, Secretary, Ministry of Housing and Urban Affairs on 28<sup>th</sup> February 2019 at 1215 hrs, CPWD Conference Room, Nirman Bhawan, New Delhi.**

Shri Durga Shanker Mishra, Secretary, Ministry of Housing and Urban Affairs shall release '**CPWD Works Manual 2019**' in the august presence of Shri Prabhakar Singh, Director General, CPWD, during a function on 28<sup>th</sup> February 2019 at 1215 hrs at CPWD Conference Room, Nirman Bhawan, New Delhi.

The New CPWD Works Manual 2019 aims to achieve customer satisfaction through quality, timely delivery and transparency in effective execution of works by simplifying procedures. It shall improve responsiveness both in work execution processes and administration, avoiding cost and time overruns and unnecessary litigation with flexible approach for quick decision making in the interest of timely and efficient execution of work by the CPWD.

The fundamental principles enunciated in the works manual are based on service delivery, customer focus, efficiency, transparency, fairness, competition, economy and accountability.

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