Dear Colleagues,

It gives me a great pleasure in wishing you and your families a very happy, healthy, prosperous and successful New Year 2019.

As we move to the New Year, I take this opportunity to convey my deep appreciation to each one of you for all that you have accomplished in your work area during the previous year. I acknowledge your every sincere effort, however small, which contributed to strengthening the Department and steering it ahead.

New Year also brings us fresh challenges, sense of hope and opportunities to fulfil our dreams and motivation to achieve greater heights. It is therefore high time to gear up and move forward with renewed strength and determination.

Looking back at the year that has left us, it has been significant in terms of image building, completion of projects, adding new clients, signing new MoUs and implementing new policy initiatives for the growth of Department. We received a host of other accolades on our initiatives and achievements - too numerous to mention in few words. I believe that we are witnessing a new period of accelerated change in the functioning of our Department.

I feel that professional and productive work culture, holds the key for our turnaround, for which still, we have miles to go. Our performance is continuously evaluated against that of other players in the field, who are supposedly more dexterous, more surefooted, more alert to new opportunities and quicker to convert a prospect to a reality. While, we may argue our case, it is the perception that we need to be concerned about. One barometer of "perception of performance" is the client/user satisfaction. I leave it to you to be the judge on this one. Be fair, be viciously honest and be factual in your assessment. It is this realization, which must drive us to set the agenda for the New Year.

My message to New Year is very modest - Let all of us work as one fabric complimenting each other's strength and achieve the vision and mission of the Department. Let us feel pride and pleasure being the part of this great organization and pledge to contribute towards piloting it to greater loftiness.

I once again wish you all a healthy, happy and prosperous New Year 2019.

(Prabhakar Singh)